

QUARTER 3 UPDATES April – Dec 2013/14

1. ANTI SOCIAL BEHAVIOUR ACTION PLAN

THEMATIC LEAD: Ch Insp Downes

ACTION POINT LEADS: CD – Chris Downes CS – Community Safety Manager
 YOS – Youth Offending Service (Julie Dinsdale) THL – Tristar Homes LTD

No	LEAD	ACTION	UPDATE
1	CD	<p>Ensure an intelligence led approach is maintained to tackle ASB:</p> <ul style="list-style-type: none"> a) Use data analysis to direct operational activity, especially within the top five wards. b) Maintain a uniform presence on the streets particularly in hot spot areas and at key times c) Escalate ongoing issues that cannot be problem solved at the JAG to the PSG group 	<p><i>All actions are on-going.</i></p> <p><i>This is a continuous work in progress the top 5 wards are regularly viewed and plans are made to deal with local issues together with partners.</i></p> <p>*Recent example includes dispersal order in place at Billingham between 20/12/13 to 19/01/14.</p> <p>* Scanning document produced at JAG's to ensure targeted patrols around identified repeat locations.</p> <p>* PSG held monthly and known offenders discussed with view to enforcement action.</p>
2	CS & MW	<p>Ensure the current system to identify, monitor and support repeat callers of ASB and those classed as at risk is robust and fit for purpose</p>	<p>Action on-going with the victim and witness support officer monitoring repeat callers who are discussed at the relevant JAG meetings. This is currently being reviewed further by the Community Safety Analyst.</p>
3	CS	<p>Continue to utilise focus groups to gain a better understanding of residents' perceptions of ASB including reporting levels to different agencies, and identify any barriers to reporting.</p>	<p>A total of four focus groups were held in March and April 2013, a full report detailing all findings was completed.</p>
4	CS	<p>Monitor and improve satisfaction levels with how the Council and Police deal with ASB measured by:</p> <ul style="list-style-type: none"> a) Viewpoint b) Council Survey c) Crime Commissioner Panel survey 	<ul style="list-style-type: none"> a) Community Safety was included in the May edition of viewpoint (32). b) Crime & Disorder survey completed August to October 2013 c) No survey to date.

No	LEAD	ACTION	UPDATE
5	CS	Work with alcohol support services to improve the early identification of those misusing alcohol and causing ASB.	MA-ASB team continue to make referrals to lifeline, and provides Lifeline contact number in every Sec 27 letter that is sent from the ASB Team.

2. ALCOHOL RELATED CRIME AND ANTI SOCIAL BEHAVIOUR ACTION PLAN

THEMATIC LEAD: DAAT Strategic Manager (Emma Champley)

ACTION POINT LEADS: EC – Emma Champley

CS – Community Safety Manager

No	LEAD	ACTION	UPDATE
1	EC	Review the current Alcohol Strategy & Action Plan in line with the new National Alcohol Strategy. a) Continue to fully explore issues via the Alcohol Needs Assessment to inform the Strategy	A revised Alcohol Needs Assessment was published in June 2013. An alcohol delivery plan has been developed based upon the needs assessments and actions have been identified.
2	CS	Look at the Terms of Reference of the Multi-Agency Strategic Group to be more focused on Alcohol Related Offending. a) Review the structure of the group as well as other MA groups focused on alcohol in light of the National Alcohol Strategy.	Completed
3	CS	Continue to use a brief intervention for all of those who come to the attention of the MAASBT for incidents involving misuse of alcohol. a) Ensure that referrals are made to support services.	On-going. The brief interventions process has been implemented for those aged under 14 years. Referral route from ASB Team to the Alcohol Community Safety Officer in place.
4	EC	Continue to use an Integrated Offender Management (IOM) style process for those on an ATR. a) Identify a cohort of those who misuse alcohol b) Measure their offending behaviour one year prior, during and one year after they have been given an Alcohol Treatment Requirement. c) Include a gravity score for the seriousness of the offending.	ATRs are continuing to be provided in Stockton a copy of the performance report has been submitted to SSP. An in-depth analysis report was carried out and presented to SSP in November 2013 outlining cost benefit of the order. Section 4- ATR is now a recurrent element of the offer for those affected by alcohol. The outcome from the order will continue to be monitored as part of contract management.
5	EC	Monitor the success of Alcohol Specified Activity Requirement (ASAR) to assess their effectiveness by looking at criminal activity one year prior, during and one year after for those receiving an order.	On-going – as above.
6	CS	Ensure there is a clear flow of information in relation to those on ATRs who are issued section 27 notices or arrested for public order offences	This is now being reviewed due to the recent changeover in roles a further update will be provided for the next quarter.

No	LEAD	ACTION	UPDATE
7	EC	Review the Alcohol Arrest Referral Scheme, especially in relation to the 75% of people who are not seen	<p>Changes have been implemented to the arrest referral process that has freed up considerable time to allow the arrest referral workers to see more of those arrested for alcohol related offending. This has gradually increased the number of alcohol related arrests that receive an intervention from 20% in June 2012 to 46% in the final quarter of 2012/13. This has been maintained in Q1 2013/14 at 45%. Those seen fell slightly to 36% in Q2 2013/814 but increased to 39% in Q3 2013/14.</p> <p>Additional changes to drug testing form the 1st of October has free up additional resources that are being focussed on the number of alcohol related domestic incidents that receive an intervention. Only 17% of these were seen in June 2012 but this has increased to 47% in the last quarter of 2012/13. Quarterly data for 2013/14 are not currently available.</p> <p>In addition to those arrested for alcohol fuelled domestic violence, a significant number (44 individuals in Q2 2013/14) of those receiving an alcohol intervention reveal a pattern of domestic violence. Often this is new intelligence and can be acted on before the victim makes any contact with the police.</p>
8	EC	Assess the treatment journey of 18 / 19 year olds with alcohol issues to ensure there are no gaps in their treatment	<p>This work forms part of the work identified in point 5 under drug offending. Work is on-going between Lifeline and Arrest Referral to improve referrals from the custody suite of young people.</p> <p>We are investigating the juvenile treatment history of any referrals to adult services for this age group and will be following up any issues this raises during contract reviews.</p> <p>We are satisfied that exits from youth substance treatment were appropriate but clients continue to have other issues and long-term risks such as leaving care and mental health issues that need to be better managed to reduce the likelihood of presenting at adult substance treatment in their late teens.</p>

3. VIOLENCE ACTION PLAN

THEMATIC LEAD: Ch Insp Operations (Geoff Bush)

ACTION POINT LEADS: GB – Geoff Bush CS – Community Safety Manager

No	LEAD	ACTION	UPDATE
1	GB	Maintain the tactical Violence Crime meetings and continue to be intelligence led using analysis document to highlight trends and emerging issues based around the victim, offender, and location framework. a) Scanning document presented at meetings to include A&E data b) Extend membership to include DV services	All actions on-going as per previous quarters.
2	GB & CS	Maintain and develop where possible all existing initiatives to tackle violence in the night-time economy including: a) Operation Tranquillity – increase the number of Specials b) Pubwatch – maintain number of members and monitor number of barrings issued c) Street Pastors – consider extending to Yarm d) CCTV – Monitor number of assisted arrests e) Section 27's – increase number issued f) A&E data – monitor number of licensing reviews where data has contributed	a) Sgt and PC x 6 b) Community Safety Team are now signed up to the Online Pub watch scheme with attendance at the quarterly meetings. CRI to provide training in relation to drug use in pubs. ASBO application in process. c. Street pastors are operating in Yarm. d. Ongoing. e. Stockton – 35 issued, giving a FYTD total of 113 Yarm – 14 issued, giving a FYTD total 35. Overall Total – 148 (324 previous year) f A&E data is now sent monthly to licensing Dept identifying any presentations where the location is at a public house. No reviews to date using this data.
3	CS	Continue the Domestic Violence family intervention pilot project	The pilot project has now been completed and evaluation is underway with a full evaluation report due to be taken to the DV Strategy Group.
4	CS	Provide support to repeat cases of domestic violence that are presented to the MARAC: a) Update on Safe at Home b) Feedback from DVSG c) Domestic Homicide Review update	a) Referrals to Safe at Home for DV have increased to 42% when compared to the same period last year by 38%. b)On-going c) DHR procedure in place –shared arrangements agreed with Hartlepool.
5	CS	Raise awareness of DV issues within Health to empower health practitioners to deal with DV more effectively. a) Progress update in relation to DV training and outreach support offered in health settings (Harbour) b) Increase the number of DV assessments made by health c) Carry out a study to establish the cost of DV in relation to health services in Stockton.	All actions are on-going

No	LEAD	ACTION	UPDATE
6	CS	<p>Establish an 18 month Service Level Agreement with Harbour for domestic violence service provision in the Borough</p> <p>a) Set up a monthly proforma return for performance monitoring</p>	<p>The Domestic Violence Strategy Group has agreed a 12month service agreement which has been extended for six months.</p> <p>a) Proforma now completed each quarter.</p>

4. DRUG RELATED OFFENDING ACTION PLAN

THEMATIC LEAD: Ch Insp Downes

ACTION POINT LEADS: CD – Chris Downes

EC – Emma Champley

JE – Jeff Evans

No	LEAD	ACTION	UPDATE
1	CD	<p>Re-establish and agree terms of reference for the Drugs 'Reducing Supply' Group</p>	<p>The group has been re-established under the name of Drugs Reducing Harm Group and meets every 2 months. Terms of reference have been produced and agreed by the group.</p> <p>This group has now become part of the Reducing re offending and Harm Group which meets bi monthly. Last meeting held on 20/12/13.</p>
2	JE	<p>Maintain our IOM approach for the most prolific of drug using repeat offenders.</p> <p>a) Reduce drug related repeat offending</p>	<p>Discussions taking place to look at the development of Cleveland wide scheme.</p>
3	EC	<p>Increase housing opportunities for drug users by maintaining a range of support services.</p>	<p>Specialist housing support Officer funded via the DAAT in the SBC housing team to support clients' needs. Contributory funding from DAAT to SBC successful bid for funds to provide enhanced support in CAB for debt related housing needs. The Housing Officer post within HMP Holme House is no longer available due to long term sickness. Reappointment is not viable due to low capacity within Housing Options. Continuing funding of supported housing schemes.</p> <p>The local housing support panel continues to manage a referral pathway for service users requiring the support and intervention of housing services. A coordinated approach has been taken for the management of occupancy and vacancies of available stock to ensure 'No Second Night Out'. Forward planning for the potential consequences of welfare reform, are also a current priority. The Local Authority has a Discretionary Housing Payment that is available to aide rent arrears, etc. but this equates to only 7% of the total amount lost in housing benefit through welfare reform. General demand is for 1 and 2 bedroom properties but the majority of Registered Social Landlord property becoming</p>

No	LEAD	ACTION	
			<p>available is 3 bedrooms. 80% of Housing Options (potentially homeless) clients require 1 and 2 bed properties. Housing Options are trying respond to these challenges, with support from Public Health and other stakeholders, with a Shared Tenancy project which is trying to increase housing solutions for single people under the age of 35 (due to the shared room rate restriction) and Improve working with private landlords to increase housing solutions for customers.</p> <p>The Prison Service has appointed a Gov as regional lead on the prison housing pathway whose role it is to ensure fluid transition of offenders into appropriate housing on release, and to define roles and develop coordination between all stakeholders within the local prison establishments. This work is in its infancy and will develop over the coming months.</p>
4	EC	Increase employment opportunities for drug users.	<p>CRI have an identified “employment” lead within their staff that has responsibility for the coordination of ETE within the service. Employment is seen as a core component of a service users recovery journey and is embedded in service delivery and care planning with an assessment of “job readiness” conducted as part of initial assessment when entering treatment.</p> <p>The NTA/JCP Joint Working Protocol is fully embedded within treatment services whereby all those who are in receipt of JSA are offered the opportunity to have a joint working relationship with their JCP Advisor and Treatment Support Worker to ensure that each makes a positive and coordinated response to addressing ETE needs.</p> <p>DAAT have commissioned a research report on an assessment of the job readiness for substance misusers and the barriers into employment.</p> <p>The research report contains 8 recommendations. This report has been circulated to all partnership organisations and treatment providers and presentations of its findings given to the Employability Consortium, DAAT Employment Network and DAAT Commissioning Group. An action plan has been produced which outlines areas eg professional responsibility for partnership implementation.</p> <p>An employment fund has been provided within the DAAT budget to support employment initiatives available within the Borough eg. Flexible Support Fund, Youth Employment Initiative.</p> <p>Through non recurrent DAAT funds there has been grant funding provided to improve the employability of those in drug and alcohol treatment by increasing access to volunteering and volunteering placements and reduce barriers into training & education and subsequently to also provide opportunities for work</p>

No	LEAD	ACTION	
			<p>placements within the industrial sector.</p> <p>There has been an update to the JCP/NTA Joint Working Protocol which now incorporates the Work programme Providers into existing practice. The new protocol included areas considered best practice and Stockton was cited within this.</p>
5	EC	<p>Improve the transition from the young people's service to adult services and thereby reduce drop out.</p>	<p>We are working with the new service provider (from Jan 2014) for Young people's substance misuse to ensure that protocols for exiting the service are fit for purpose and that on-going support is provided where needed.</p> <p>The DAAT now receive an exception report for all 18 or 19 year olds accessing adult treatment. Q2 2013/14 data shows 14, 18 year olds and 10 19 year olds in treatment none of which directly transferred from the young people's service. None of these clients are in treatment for opiate use. Q3 data not yet available.</p>

No	LEAD	ACTION	
6	EC	Increase the number of female drug users accessing and maintaining attendance at support services.	<p>CRI complete a hostel outreach on a weekly basis rotating hostels in order to cover all accommodation providers. A women's specific leaflet was made in order to raise awareness of the service. This leaflet was placed in all hostels, pharmacies, police stations, job centres, colleges, leaflet drops in targeted areas such as Port Clarence, sure start centres, etc. The service has been marketed at Probation team meetings to ensure Officers were aware of what was on offer in Stockton for female clients and were aware of referral routes in. Numerous specific activities in partnership with A Way Out.</p> <p>The CRI Family Service also offers a route into treatment for treatment of vulnerable mothers where referrals have been received direct from social services or via the CAF team as well as supporting families who are already in treatment. CRI conduct prison in-reach at HMP Low Newton and also offer all female clients a lift back into Stockton with a view to attending all of their initial appointments with them ensuring they engage in treatment once released into the community.</p> <p>It has been agreed to continue with and extend the sex worker project that has been on-going in Stockton since May 2011. The group are supporting research being carried out into sex work and will look at how they can embed any findings. The group are also looking to widen its membership to include young people.</p> <p>Despite these initiatives, the proportion of females in treatment remains fairly static having increased by 1% in Q2 2013/14 to 27% of the caseload. This is in line with the national picture and there is little evidence of any significant numbers of treatment vulnerable females to target.</p>
7	EC	Use peer mentors to work in drug using communities as part of rehabilitation and support.	Two Recovery Workers have been appointed by the new providers of the Birchtree Practice. In addition, Peer Mentors form part of each service provision and Recovery Groups run by Peer Mentors and Recovery Champions are taking place throughout the week.

No	LEAD	ACTION	
8	EC	Increase the number of planned exits from treatment services.	<p>An action plan is in place aimed at increasing planned exits but more importantly reducing the number of unplanned exits and ensuring that planned exits are associated with ongoing recovery support and relapse prevention. Performance to date showed an initial increase from the 2011/12 baseline (50%) to 59% of all exits. However, exits for opiate users have slowed and there was an unexpected increase in the number of unplanned exits in the last quarter of 2012/13. Further work on reducing unplanned exits, better joint working between service providers a newly commissioned service and increasing focus on recovery are aimed at increasing this figure significantly over the coming year.</p> <p>The new Public Health Outcome measure for drug treatment has been changed to:</p> <p>The proportion of all in treatment, who successfully completed treatment and did not re-present within 6 months.</p> <p>57 out of 1125 opiate clients left treatment and did not return. This is 5.1% and compares favourably to the 2010 baseline of 3.9%. For non-opiates, 42% of client successfully exited treatment against a baseline of 40.1%.</p>
9	EC	Encourage the development of Narcotics Anonymous in the Borough	A Recovery meeting takes place in Stockton every week, this is not only NA but SMART Recovery and groups ran by Peer Mentors.

5. CRIMINAL DAMAGE ACTION PLAN

THEMATIC LEAD: Ch Insp Neighbourhoods (Ch Insp Downes)

ACTION POINT LEADS: CD – Chris Downes CS – Community Safety Manager

No	LEAD	ACTION	UPDATE
1	CD	<p>Review the terms of reference of the Multi-Agency Strategic Criminal Damage and ASB group to ensure it is meeting current objectives.</p> <ul style="list-style-type: none"> a) Strategic Group (SG) to monitor specific action plan, which will also be reviewed weekly by the Police. b) SG to be intelligence led using analysis to highlight trends and emerging issues based around the victim, offender, and location framework - scanning document presented at quarterly meetings 	<p>All actions are on-going.</p> <ul style="list-style-type: none"> a) Action plan was introduced early 2012 but the group felt the scanning document was best used rather than the action plan. b) Scanning document utilised in quarterly Criminal Damage&ASB meeting. The scanning document is key to ensuring all partners are updated and a collective approach is adapted to deal with and issues. <p>*Action plan updated after multi agency meeting held on 6/12/13 and scanning document produced.</p>
2	CD	<p>Identify repeat victims / properties and ensure that they are visited to identify and correct any risk factors</p> <ul style="list-style-type: none"> a) Repeat victims to be referred to support and a problem plan created if necessary following risk assessment b) The number of repeat properties that are THL owned identified 	<ul style="list-style-type: none"> a) On-going b) On-going <p>*Repeat victims identified and offences reviewed on daily basis and through POP coordinator, ASB team whilst also highlighted at local JAG's/Criminal Damage and ASB meeting. Follow up support offered through problem solving when appropriate with view to resolving issues reported.</p>
3	CD	<p>The most prolific locations to be registered as a POP to be owned and managed by NPT Insp via the JAGs</p> <ul style="list-style-type: none"> a) SG to monitor activities and resources tasked at the JAGs which should be clearly reflected within the JAG meeting minutes 	<p>On-going.</p> <p>There are a number of JAGs within the whole district and feedback from Inspectors and partners shows some good working practices in place.</p>
4	CS	<p>Maintain our prevention programme in schools to raise awareness of the harm caused by criminal damage and deliberate fire setting. Schools in hotspot areas as identified by the SG to be targeted.</p>	<p>Work in schools continued in Q3 but sessions tend to slow down in December 2013.</p>

6. EMERGING ISSUES ACTION PLAN

THEMATIC LEAD: Probation PPO Manager (Jeff Evans)

ACTION POINT LEADS: JE – Jeff Evans CD – Chris Downes (Ch Insp)

No	LEAD	ACTION	UPDATE
1	JE	Maintain the use of the IOM model to provide intensive support and enforcement work with a cohort of high crime causers (HCCs) managed by the IOM Strategy Group. a) Cohort of HCCs identified yearly b) Secure funding beyond 2012 & maintain staff numbers in team c) Maintain counselling model & monitor number accessing counselling	a) 30 offenders identified as the 2011/12 b) Funding remains a difficulty- however current indications are that existing staff will be supported in this role by their respective organisations. c) all 30 offenders accessing treatment All actions are on-going
2	JE	Monitor the number of those on IOM requiring drug treatment.	All accessing drug treatment
3	JE	Assess the family history of all those on IOM by completing a genogram	Completed by probation staff
4	JE	Ensure that a brief intervention is carried out for all of those who are arrested for shoplifting involving alcohol and/or they are given details of support services. a) Monitor the take up of support	Completed by addaction at arrest stage.
5	JE	Monitor the number of ATR's / ASAR/ DRR that are: a) Granted b) Breached c) Completed	Monitoring is on-going - full details included in the target report
6	JE	All IOM clients to have a Planned Discharge from treatment a) Monitor the number of planned and unplanned discharges	None to date
7	JE	Monitor the number of families of IOM clients requiring support, and the number taking up support.	On-going- Six persistent offenders currently being reviewed
8	JE	Identify the most persistent offenders within the HCC group and offer additional service to reduce their offending.	On-going

No	LEAD	ACTION	UPDATE
9	CS	Monitor the number of first time offenders for shoplifting (based on PNC ID year) to see if this is increasing in the current economic climate.	<p>Letters were delivered in July to all to request volunteers to participate in research that was being conducted by Durham University (First time offenders of theft offences).</p> <p>Unfortunately the research was not conducted due to lack of volunteers however a leaflet relating to support services, that was prepared for the research have now been passed to NPT Officers to pass onto anyone arrested for an acquisitive crime offence.</p>
10	CD	<p>Maintain the Other Theft group and action plan including</p> <ul style="list-style-type: none"> a) Integrated Neighbourhood Team to investigate all Other Theft offences especially theft of metals and shoplifting. b) Police crime prevention officers to continue to provide advice and support to retail stores and repeat locations for metal theft identified c) Maintain support for the Retailers Against Crime group. 	<p>Acquisitive Crime group continues to meet</p> <p>All acquisitive crimes are robustly investigated with crime prevention advice given where necessary.</p> <p>The NPT's now focus on theft offences and in particular Shoplifting. Bail conditions and banning notices monitored by Neighbourhood teams to prevent reoffending.</p> <p>Integrated Neighbourhood Police teams will deal with volume crime offences as per the new force operating model which will begin towards the end of the year. Several operations are currently on going in Stockton to reduce offences of theft (Op Carbon , Op Hawk, Op Delivery, Op Shadow)</p> <p>“Shop watch Strategic Partnership Group”, which will encompass NPT Inspector Mick Brown, Steven Hume Community Safety, x2 town Centre managers (Wellington Square and Castlegate)and a representative from the NERAC is now in place. The group will provide added focus and partnership working to reduce crime in Stockton town centre.</p> <p>There is daily / regular deployment of Crime prevention officers to support retail stores and victims (both commercial and private households) who are subject to metal theft when appropriate. Particular focus is given to repeat locations/victims.</p> <p>The Retailers Against Crime group (Shopwatch) continues. A shopwatch meeting takes place every two weeks in Stockton Town centre to discuss offenders/repeat locations and sharing of information to reduce crime.</p>

No	LEAD	ACTION	UPDATE
11	CD	<p>Focus on Burglary, particularly dwelling burglary and ensure rigorous investigation is carried out for each offence</p> <p>a) All repeat victims to be visited by crime reduction and offered target hardening advice</p>	<p>All actions on-going – burglary features within the Acquisitive Crime group.</p> <p>The District has developed an improved Burglary investigation:</p> <p>A policy which provides minimum standards of investigation to be carried out for each offence:</p> <p>Detective officers are now (when operational available) first responders to house burglary to provide a professional police response.</p> <p>Initiatives implemented at Stockton and across the force including Super Cocooning (where a large number of households in the vicinity of house burglaries are visited by Neighbourhood Police (PCSO) to obtain evidence and provide dynamic crime prevention / reassurance to householders.</p> <p>Burglary is a priority for the District / Force and IOM targets are prioritised accordingly.</p> <p>CID officers are deployed as first responders when available to Burglary and the district implemented successfully the Imp initiative to target offenders and make best use of an intelligence lead approach to burglary. This has now been rolled out as Good Practice across the force.</p> <p>Burglary Force Strategy now in place</p> <p>During Q2 also developed better working practices with Durham Fingerprint Bureau with aim of maximising FP identifications – Unique to Stockton Dist.</p> <p>A burglary forensic strategy is in place to ensure opportunities to identify offenders are maximised.</p>